## U.S. Group Marketing Strategy 2019 Executive Sponsors: Alex Rizo, Carlo Mulvenna

Department Leader: Santilla Victorian

Priority	Key Action	Owner(s)	Supported By	When	Objective
А	Website/Microsite/PRC	Gracia	Santilla	Q1	To provide information to current and potential clients
В	Revamping Quote Letters (Proposals)	Gracia	Santilla, Isabel	Q1 – Q3	To give current proposals a clean, simple, unified look
С	Streamline Promotional Campaigns	Santilla	Isabel	Q1-Q4	To help increase awareness about products and services. Create brand loyalty
D	Social Media Strategy	New Hire	Gracia	Q2	Enhanced Visibility to customers and potential customers.
E	Market Intelligence	Mariella	New Hire (?)	Q1-Q4	To monitor the activities of our competitors- products and services they sell (strengths& weaknesses)
F	Customer-centric Marketing Materials	Santilla	Isabel, Mariella	Q1 – Q4	To establish better connections. Educate end-user about their products
G	Educational (PowerPoints)	Gracia	Mariella, Isabel	Q1- Q4	To impart knowledge of the products

## **Projects for 2019**

- 1. Microsite & PRC Revamp Santilla & Gracia
- 2. Benefit Guide & Proposal Revamp
- 3. Have everyone's Point Drive set up on Linkedin
- 4. Direct Marketing pieces to accompany digital marketing campaign
- 5. Reports issued every quarter (to Sales Team)
- 6. New Video to detail Pharmacy Benefit